



STATE OF ISRAEL

**RAIZING  
GROUP**  
RISE TO EXCELLENCE



# Are we ready to travel again?

## **FREQUENTLY ASKED QUESTIONS**

For your visa application process

[www.raizinglobal.com](http://www.raizinglobal.com)



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## Q. Will the Visa Application Centre open when lockdown is lifted?

YES



Note :

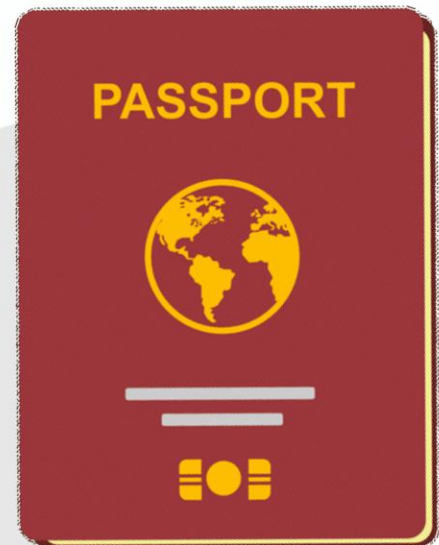
Please keep in mind that our dates for re-opening our centres are dependent on approval from the Embassy of the State of Israel and the Consulate of the State of Israel as well as the local authorities, please visit [www.raizingglobal.com](http://www.raizingglobal.com) for any further updates.



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## Q. Can I collect my passport that was submitted before the lockdown?

**YES**



Kindly click on this link [www.raizingglobal.com/passportcollection](http://www.raizingglobal.com/passportcollection) or call any of our centres for updates after we get an approval from the Embassy of the State of Israel & Consulate of the State of Israel. We will then assess what stage your visa application is and notify you when the passport is ready for collection at the respectable centres.



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# Q. Do I need to carry a COVID-related medical certificate before applying for my visa application or when I visit the Visa Application Centre?

**NO**



By booking an appointment for the submission at the centre you will be sent a link with a questionnaire, kindly spend a few minutes to answer the questionnaire for us to confirm the visa appointment at our centre.

At the time of applying for your visa you will be charged for the COVID TEST. Our centre will guide you to a medical centre 3 days prior to



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your travel to Israel. At the time of applying for your Visa Application you will be charged for a medical insurance that covers COVID-19. Insurance options will be available at the centres.

Note : Rates to book your appointment, medical tests and insurance are posted on the website ([www.israelvisaglobal.com](http://www.israelvisaglobal.com)).



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## Q. Where will the Caregiver and Workers go for their medical tests?



They will have to visit the medical centre approved by the Israel Embassy. You will get instructions upon visiting the visa centre or upon visiting the Embassy website.

**Note: The Medical Centre is Approved by the Embassy / Consulate of the State of Israel. You can get the relevant medical test here except the COVID-19 Test.**



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# Q. Can I apply for a Work Visa / Residency Permit / Agricultural Visa / Caregiver Visa / Hospitality Visa ?

**YES**



Even though it completely depends on the requirement from the State of Israel, you may be able to apply for certain visa categories.

**Do check our link for further details ([www.raizingglobal.com](http://www.raizingglobal.com)) or visit the Embassy websites :**

[www.israelvisa.in](http://www.israelvisa.in)

India 

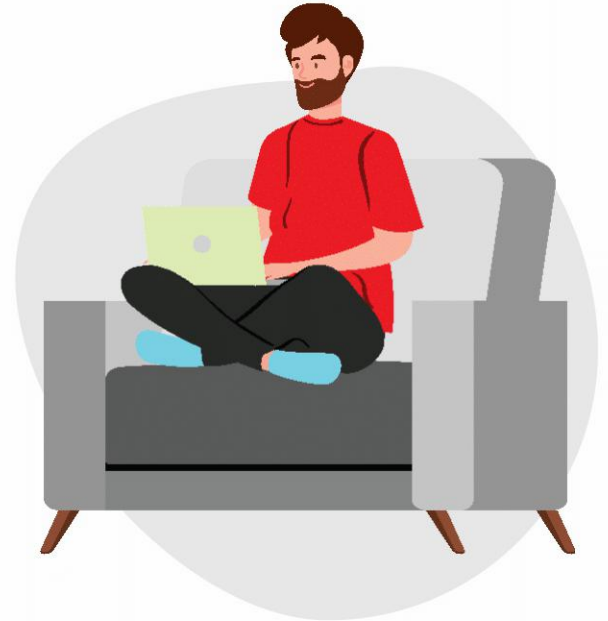
[www.israelvisalanka.com](http://www.israelvisalanka.com)

Sri Lanka 



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**Q. If the valid visa I had received for Israel before the lockdown has expired, do I need to apply again?**



**YES**

If your visa has expired or is due to expire soon, you may need to apply for a fresh visa when our operations resume. Please visit [www.raizingglobal.com](http://www.raizingglobal.com) or call any of our centres.

[www.israelvisa.in/contact-us](http://www.israelvisa.in/contact-us)

India 

[www.israelvisalanka.com/contact-us.php](http://www.israelvisalanka.com/contact-us.php) Sri Lanka 

**Note :** If you are already in the destination country and your visa is due to expire, do reach out to the relevant visa or immigration authority of the destination country for assistance. You can check the official government authority for the status of travel.





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## Q. Can I apply for my visa at my home or office to maintain physical distancing precautions?

**YES**



Yes, you can opt for our visa at your doorstep service for your convenience. Visa application process is now available in the safety & comfort of your home or office.

**Note - Available for selected locations.**

Rates for this service are mentioned on our website [www.raizingglobal.com](http://www.raizingglobal.com)



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## Q. Do I need to follow health, safety and physical distancing norms at the Visa Application Centres?

**YES**



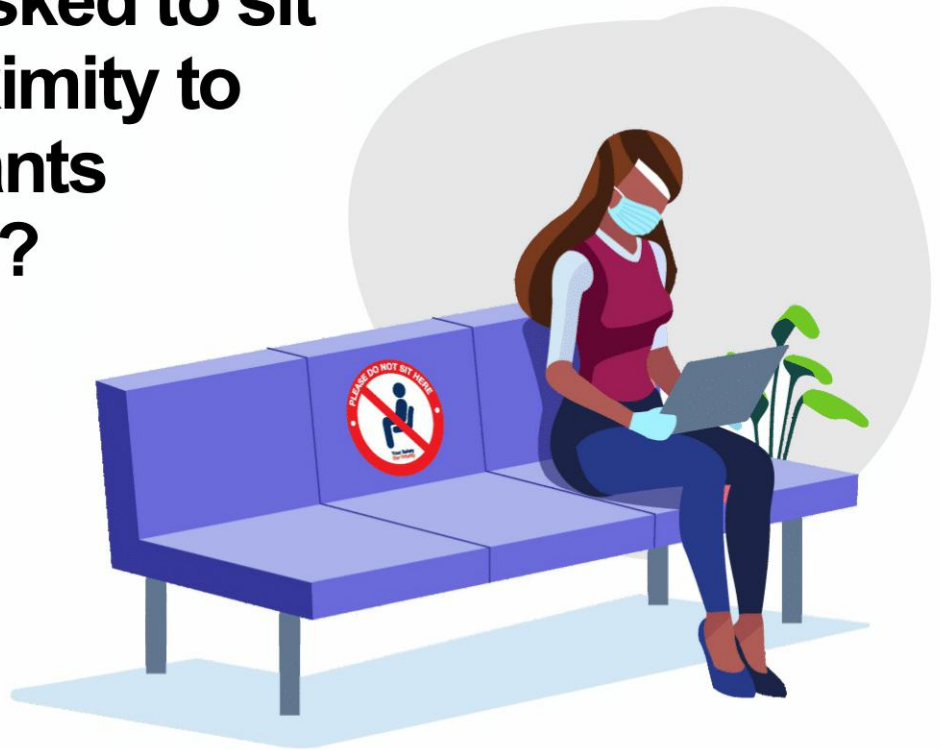
For your safety and that of our employees, it is important to adhere to the health and safety guidelines issued by local health authorities such as temperature checks, physical distancing and other safety norms.



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## Q. Will I be asked to sit in close proximity to other applicants at the Centre?

**YES**



In line with the physical distancing norms and local regulations, we have ensured our applicants have enough room so they are not seated in closed proximity to one another.

Note - You can opt for our premium lounge service which is a separate VIP lounge at our visa centres. Rates for our premium lounge service is mentioned on our website [www.raizingglobal.com](http://www.raizingglobal.com)



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## Q. Should I wear protective gear while visiting your Centre?



**YES**

It is recommended that you wear a mask and gloves during your visit to our Centre. If this is mandated by local regulations you must follow the same.

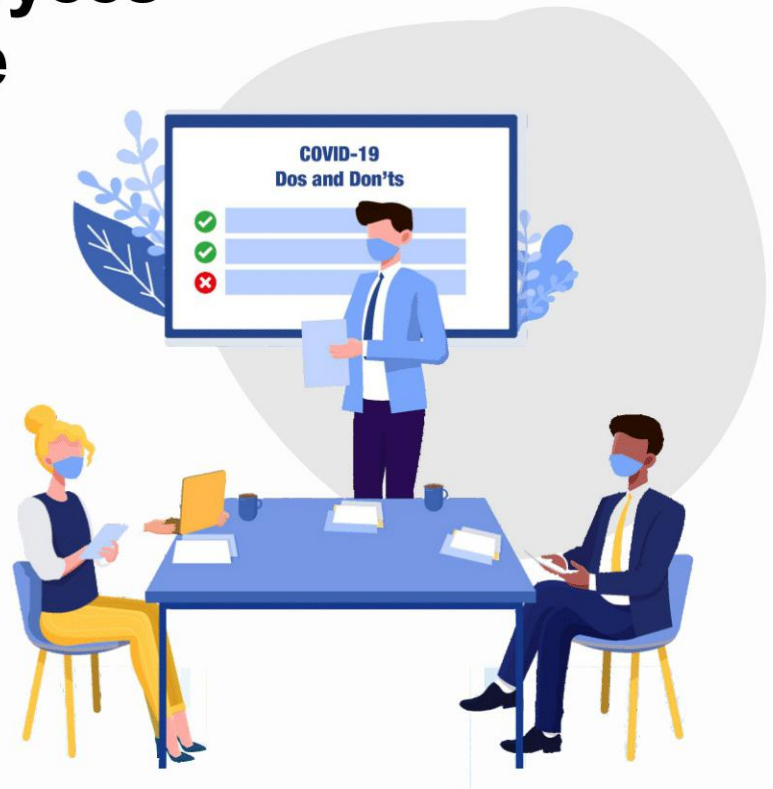
Note - If you do not have a relevant protective gear you can request us at the time of booking your appointment with our visa centre on our website ([www.raizingglobal.com](http://www.raizingglobal.com))



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## Q. Are your employees trained to manage health and safety requirements?

**YES**



All Raizing Group employees are formally trained by our in-house training experts in safety and hygiene measures as per World Health Organisation (WHO) guidelines. Visit [www.raizingglobal.com](http://www.raizingglobal.com) for more information.



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## Q. Are the Visa Application Centres disinfected regularly?

**YES**



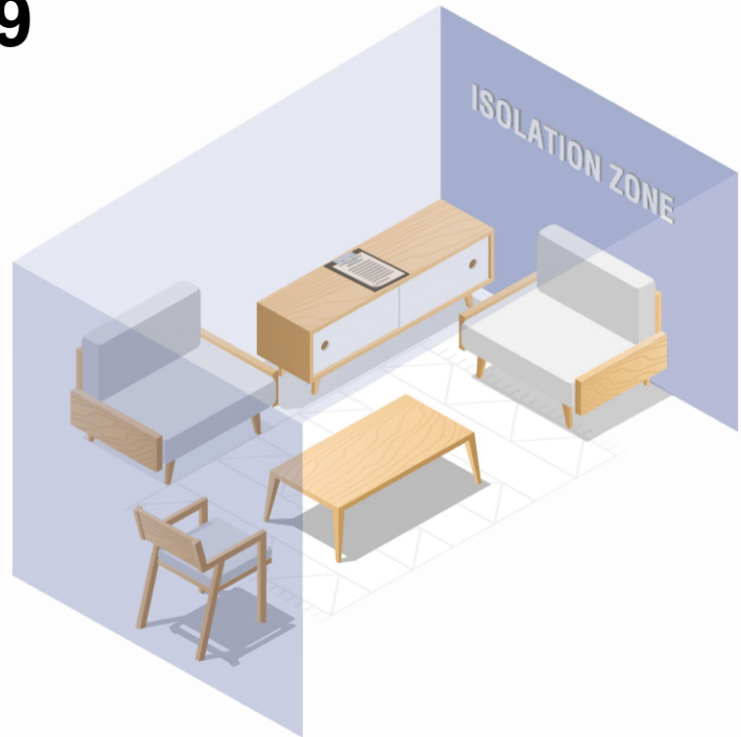
All customers and staff contact surfaces are cleaned and sanitised several times daily, and the entire Centre is disinfected daily.



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**Q. Do you have an emergency response plan if a COVID-19 case is detected at the Centre?**

**YES**



We do have an emergency response plan in line with the local regulations.



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**Q. Will you ensure that my application and documents are handled in a safe & hygienic way?**

**YES**

All necessary safety & hygiene measures are employed in handling all the documents.







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**Q. Can I ask for my passport to be delivered to my address?**



**YES**

Yes, this service is limited to certain cities and certain centres. Kindly send in a request on [courier@raizingglobal.com](mailto:courier@raizingglobal.com) or visit our website [www.raizingglobal.com](http://www.raizingglobal.com)

Note - The rates for this service are mentioned on our website ([www.raizingglobal.com](http://www.raizingglobal.com))



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**Q. Can I ask for my passport to be picked up from my address?**

**YES**



Yes, this service is limited to certain cities and certain centres. Kindly send in a request on [courier@raizingglobal.com](mailto:courier@raizingglobal.com) or visit our website [www.raizingglobal.com](http://www.raizingglobal.com)

Note - The rates for this service are mentioned on our website ([www.raizingglobal.com](http://www.raizingglobal.com))



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## Q. Where can I get the latest information about Israel Visa Application Centres?



For latest updates on re-opening of our Visa Application Centres and other important measures, please visit the COVID-19 customer advisories page on [www.raizingglobal.com](http://www.raizingglobal.com). For visa-related information for any country, you can visit the relevant page of the Embassies.

[www.israelvisa.in](http://www.israelvisa.in)

[www.israelvisalanka.com](http://www.israelvisalanka.com)

India 

Sri Lanka 



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## Q. What are the services Raizing Group Visa Application Centres offer?



1. Visa Application Centre Appointment online or offline
2. Visa Application Process
3. Online Questionnaire based out of AI tool which helps us detect the person coming to our centre has chances of Corona Virus.
4. Compulsory Travel Insurance specially crafter for travel post COVID-19
5. Compulsory COVID-19 Medical Test and all relevant antibody test prior to Travel. (Tied up with Medical Labs in all locations)
6. Tickets or Hotels if requested.
7. Form Filling
8. Premium Lounge Service
9. Courier Service- From the applicants location to our centre and from the centre to the applicants address. (Safer Post Covid)
10. Video Conference Facility for the Embassy or Consulate to interact with the applicants.
11. Printing form
12. Photocopy service
13. Photographs (Size Requested by Embassy)
14. SMS Service - for customers to get alerts about their visa application.
15. At Home or Office Service - for applicants if requested.

# Mandatory form at the time of applying for your visa

www.health.gov.il



## **(Appendix 1)**

**הנדון: התחייבות בקשר לקבלת אישור כניסה פרטני למדינת ישראל**

**Applicant's declaration for entry permit to the State of Israel**

הואיל ופנית בבקשה לקבלת אישור פרטני לכניסה לישראל, מצ״ב טופס התחייבות לחתימתך המהווה תנאי לאישור הכניסה.

**Subject: obligations regarding individual permission to enter The State of Israel**

–

**As you have applied for an individual permit to enter Israel, attached is a commitment form for your signature, which is a condition for approval.**

Name of the undersigned \_\_\_\_\_ : שם החתום/ה מטה:

ID or Passport number \_\_\_\_\_ : ת״ז או דרכון:

Telephone number (where you can be reached in Israel) \_\_\_\_\_ : טלפון:

place of isolation Full address \_\_\_\_\_ : מקום הבידוד (כתובת מלאה):

Name of host \_\_\_\_\_ : שם המארח

host number phone \_\_\_\_\_ : מספר טלפון של המארח

אני החתום/ה מטה מתחייבת בזאת לעמוד בתנאים המפורטים להלן:

**I, the undersigned, hereby guarantee that the applicants, who are not residents of Israel, comply with the following conditions:**

1. אני מכירה את ההנחיות לבידוד בית המפורסמות באתר משרד הבריאות.

**Applicants are familiar with the guidelines for home isolation available on the Ministry of Health website.**

2. אני, החתום מטה, מתחייבת/ת להשלים את מלא תקופת הבידוד המחויבת (משך 14 יום מיום כניסתי לישראל) ומאשרת/ת כי הובהר לי כל לא תתאפשר יציאתי מישראל בטרם השלמתי את כל תקופת הבידוד המחויבת.

I, the undersigned, hereby undertake to complete the full period of the required isolation (14 days from the date of entry into Israel) and hereby confirm that it has been made clear to me that I will not be allowed to departure the State of Israel before I have completed the entire isolation period (14 days from the date of entry into Israel).



ראש שרותי בריאות הציבור

Director of Public Health Services

משרד  
הבריאות  
נחיים בריאים יותר

3. אני, החתומה/מטה, מצהיר/ה בזאת כי הובהר לי כי יציאתי מישראל, בטרם השלמתי את מלא 14 ימי הבידוד המתחייב, תתאפשר רק אם הדבר אושר בכתב ומראש, על ידי נציגי רשות האוכלוסין וההגירה ונציגי משרד הבריאות בישראל, וזאת בטרם הגעתי לישראל.

I, the undersigned, hereby declare that it has been made clear to me that my departure from Israel before completing the 14 days of the required isolation will be possible only if it has been approved in written, by the representatives of the Population and Immigration Authority and representatives of the Ministry of Health, prior to my arrival to Israel.

4. אני מתחייבת לפעול בהתאם להנחיות המפורסמות באתר משרד הבריאות.

Applicants have pledged to follow the guidelines published on the Ministry of Health website.

5. אני מתחייבת לדווח למשרד הבריאות על שהותי בבידוד בית באתר:

I undertake to report my home isolation to the ministry of health at:

<https://govforms.gov.il/mw/forms/HouseIsolation@health.gov.il>

6. אני מתחייבת כי הנסיעה משדה התעופה לדירה בה ישוהו בבידוד תהיה ברכב פרטי בלבד (ולא בתחבורה ציבורית, ובכלל זה מונית).

Applicants will travel from the airport to the address where they will stay in isolation only by private vehicle (and not by public transport, including taxis).

7. אני מתחייבת למדוד חום גוף מדי יום במהלך 14 הימים החל מיום הנחיתה בארץ.

Applicants will measure body temperature daily during the 14 days from the date of landing in the country.

8. בכל מקרה של הופעת חום מעל 38 מעלות, שיעול, קושי בנשימה או תסמין נשימתי אחר, אני מתחייבת לדווח באופן מיידי למשרד הבריאות באמצעות מוקד מד"א 101

In the event of a fever above 38 degrees, or coughing, or difficulty breathing or other respiratory symptoms, applicants should immediately report to the Health Ministry by 101

חתימה: \_\_\_\_\_  
Signature of Applicant:

תאריך החתימה: \_\_\_\_\_  
Date of Signature:

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